



**Cancer
Council**
Queensland

ANNUAL REPORT 2017

Working towards a cancer free future

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Every minute, every hour, every day, we're working towards our vision of a cancer free future.

Our mission

Reducing the burden of cancer. Cancer Council Queensland (CCQ) raises funds that are dedicated to improving quality of life for people living with cancer, through research, patient care, prevention and early detection.

Our purpose

CCQ is dedicated to supporting the community in cancer control. CCQ is dynamic, outcome focused, responsive to community needs, committed to voluntarism and the pursuit of excellence in all its activities. All employees and volunteers of CCQ, through their work, are actively involved in cancer control.

Our values

With integrity, agility and a deep sense of belonging – we are committed to supporting the cancer community.

We work across every aspect of cancer to:

- support Queenslanders affected by cancer.
- work with the community to change laws and policies to reduce cancer risks and improve cancer-care.
- conduct and fund world-class research to reduce the impact of cancer.

We empower Queenslanders to reduce their cancer risk.



Cancer in Queensland

The facts

- The most common cancers diagnosed in Queensland are prostate, melanoma, breast, bowel, and lung cancer.
- 1 in 2 people will be diagnosed with cancer by the age of 80.¹
- At least one third of all cancers are preventable.²
- In 2014, more than 27,000 cases of cancer were diagnosed and more than 8,700 people died from cancer in Queensland.¹

Successes

- Thanks to research into cancer prevention, treatment and management, more than 19,500 cancer deaths were avoided between 1995 and 2014.¹
- Four cancers – prostate, melanoma, breast and thyroid – now have five-year relative survival rates higher than 90 per cent in Queensland.
- For the first time, the five-year relative survival rate from cancer in Queensland is more than 70 per cent.
- The age-adjusted risk of dying from cancer has dropped by 15 per cent between 1995 and 2014.¹

Research

- In 2017, CCQ invested \$10.9 million into lifesaving research.
- We fund more cancer research than any other independent community-based charity in Queensland.



1. Queensland Cancer Statistics Online, 2017. Viertel Cancer Research Centre, Cancer Council Queensland (<https://qcsol.cancerqld.org.au/>). Based on data released by the Queensland Cancer Registry (1982-2014; released January 2017).

2. Whiteman DC, et al, 2015. Cancers in Australia in 2010 attributable to modifiable factors: summary and conclusions. Australian and New Zealand Journal of Public Health, 39: 477-484. This found 32% of cancers in Australia were attributable to exposure to known modifiable factors.

Each year we provide support and information to **Queenslanders** affected by cancer.

In 2017,

9482

calls were made to
Cancer Council's 13 11 20.

823

people were supported by our
Cancer Counselling Service.

2730

wigs and turbans were provided to
Queensland cancer patients.

\$163,696

of financial assistance was provided
to 776 Queensland families.

Cancer Council Queensland's accommodation lodges offer a potential 100,000 bed nights statewide each year.



CEO's report

Ms Chris McMillan

What an amazing year Cancer Council Queensland experienced in 2017 – a year of positive change, extension of services across the state in support of cancer patients and their carers, and a year of financial growth.

At the end of 2017 we concluded with an operating surplus of approximately \$1.4 million – sincere thanks to all employees, branch members, volunteers, supporters, donors and stakeholders who have assisted CCQ in achieving this. We simply could not deliver the breadth of services, support and research without this network of support.

There were numerous highlights, however, a few which should serve to give you a picture of a very successful 2017.

2017 Highlights

- Pilot program, Transport to Treatment (T2T) was introduced in May into the greater Cairns region. This program is aimed at assisting local patients and carers with transport services to and from their home to treatment centres at no cost to patients. Driven by volunteers, the service clocked up just over 12,000 kms by year end. Further T2T hubs will be rolled out progressively across the State.
- Face-to-face counselling services were reintroduced. This service forms a valuable support to many and was part of the 2,397 counselling sessions provided to patients and carers across the State.
- CCQ's Viertel Research Centre led the world's first successful trial of a new consensus-based classification system for monitoring stage at diagnosis of childhood cancers. This system has been endorsed for use by population cancer registries throughout Australia and also the Union for International Cancer Control for use globally.
- The QUEST program which focuses on cancer prevention has now been introduced to over 1,600 workplaces in Queensland. This program supports the premise that one-third of all cancers could be prevented through healthy lifestyle choices.
- Volunteers are very much part of the lifeblood of our organisations to enable the delivery of the range of services we provide. More than 1,300 regular volunteers supported CCQ throughout the year - out numbering employees more than 6:1. When volunteers retire we want them to stay connected with us. The Friends of CCQ program was developed to enable volunteers to stay in touch and continue to be part of our broader network of CCQ.
- A pre-election promise by the Palaszczuk Government of \$5 million for refurbishment and upgrading of patient accommodation lodges in Toowoomba, Townsville and Herston will greatly improve the facilities in each location. Work will commence later in 2018 with a completion date of 2020.

I am proud to have led the CCQ Team throughout 2017 and acknowledge the dedicated and amazing work our employees, Board and Committees, volunteers and Branch Members have contributed together to facilitate support to all Queenslanders affected by cancer.

Chairman's report

Mr Andrew Arkell



Cancer Council Queensland's mission to reduce the burden of cancer remained our strong and sole focus throughout 2017, with ongoing significant investment into lifesaving research projects, targeted prevention programs and support services.

As many of you know, I was appointed Chair of Cancer Council Queensland's Board of Directors in 2017, after more than 13 years on the board. I greatly appreciate the confidence that the Board has placed in me and it's an honour to continue my involvement with the Cancer Council working alongside the Board of Directors, our Committee's, management and most importantly our volunteers who make everything we do possible.

I take this opportunity to thank Graham Gibson QC for his outstanding contribution as a Director, Committee Member and Chair. Similarly, I thank Professor Jeff Dunn AO for his outstanding contribution, particularly as CEO and his ongoing involvement as our Strategic Leader, Social and Behavioural Research.

Professor Dunn's decision to follow his research passion created the opportunity for Ms Chris McMillan to be appointed CEO in 2017. With extensive experience in the health and non-profit sectors, Ms McMillan has previously served as the CEO of the Fundraising Institute of Australia and her expertise comes from leadership roles ranging across a diversity of industries, including information technology, learning and development, human resources, management consulting, and finance.

Everyone associated with Cancer Council Queensland should be proud that we are making ground in achieving a cancer free future.

In 2017, we invested \$10.9 million into cancer research, working with leading researchers to better understand the true burden of cancer, and target new ways to prevent, detect, and treat cancer.

Our work is making a difference. For the first time we have started to see melanoma rates stabilise and decline in Queenslanders aged 60 and under, as a result of more than 30 years of sun protection campaigns. These campaigns must continue forever.

Overall cancer survival rates continue to improve, with five-year survival for all invasive cancers now at around 70 per cent. In addition, we invested \$9.8 million into support services, including our accommodation lodges, for Queenslanders in need.

Offering support to those affected by cancer is a key part of our mission, but is only made possible through the generosity of the community and our fundraisers.

In 2017, thousands of Queenslanders hosted an Australia's Biggest Morning Tea and raised more than \$2.2 million. Teams who took part in Relay For Life raised more than \$2.5 million for the cause. These campaigns, along with many others, raised more than \$22.4 million for our work.

Every donation, no matter how big or small, has a significant impact to our work.

On behalf of Cancer Council Queensland, thank you to every volunteer, employee, donor and supporter who gave their time, and effort, to champion our cause. Together, we can continue to be there for Queenslanders affected by cancer every minute, every hour, every day and ultimately reduce the burden of cancer across the state. More importantly, through education we strive to ensure that some Queenslanders are never burdened with cancer.

I am proud to share the work of CCQ in 2017 with you, in this annual report.

Research





“

Cancer Council Queensland has always recognised how important it is for our programs, services and advice to be based on the best available scientific evidence.”

PROFESSOR JOANNE AITKEN – GENERAL MANAGER, RESEARCH

Giving Queenslanders the best chance of surviving cancer



Cancer research is fundamental to achieving our vision of a cancer free future in Queensland. Cancer Council Queensland is privileged to have a research centre that is not only changing the lives of Queenslanders, but having a powerful influence on the global effort to defeat cancer.

Since its establishment in 2004, the Viertel Cancer Research Centre at CCQ has worked to further our understanding of cancer causes and prevention, to improve the ways we support cancer patients and their families, and to reduce the burden of cancer in Queensland. Over this time, the Centre has published close to 600 peer-reviewed scientific papers, each one adding new knowledge about cancer in Queensland, Australia and internationally. The Centre collaborates widely with other research

teams across Queensland and with national and international research groups. Its results have been cited over 17,000 times in scientific literature. This work has had a major impact through the translation of research findings into improvements in cancer control policy and practice. Over 100,000 Queenslanders have taken part in our research to date, and we thank the community for its support of this vital effort.

Social and Behavioural Science Program

The Social and Behavioural Science Program aims, first, to understand how changes in community attitudes and behavior can improve the prevention, early detection and outcomes of cancer; and, second, to translate this knowledge into community engagement and action.

One of the most important issues for cancer control in Queensland is that cancer survival is significantly lower in regional and rural areas compared to major cities. In recognition of the importance of this issue, in 2016, in partnership with the University of Southern Queensland, CCQ commenced what is known as the Building Regional Resilience in Cancer Control (BRRICC) program. Its aim is to understand the reasons for the geographic disparity in cancer survival and develop solutions to address this.

Patients returning to regional areas following cancer treatment are among those most at risk of experiencing poor survival and outcomes. A flagship, longitudinal cohort study on the experiences

of regional cancer patients who must travel for treatment has been developed as part of the BRRICC program and commenced recruitment in 2017.

The project will involve over 5000 cancer patients from country regions, and their carers, who stay in our home-away-from-home accommodation lodges during their cancer treatment. The project will provide an invaluable insight into the problems faced by regional patients, and how we can best support them.

Epidemiology Research Program

The Epidemiology Research Program focuses on better understanding the patterns and determinants of cancer across Queensland and beyond, to inform the community, researchers, clinicians and other stakeholders.

Our research helps to prioritise and inform advances in earlier detection, management and support, all contributing to real improvements in cancer survival rates over time.

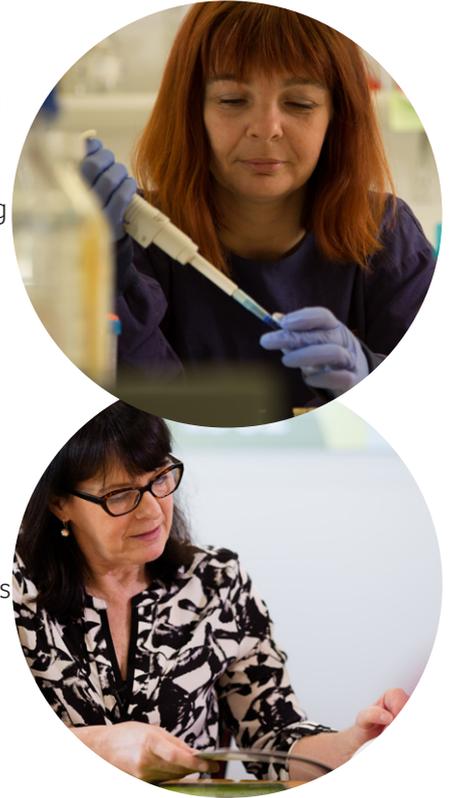
A key highlight of 2017 was progressing work on the Australian Cancer Atlas, which will provide the first, comprehensive picture of small-area spatial variation in cancer related indicators such as cancer screening, incidence and survival across the nation. The Atlas will also provide the means to investigate the drivers of that variation by overlaying key area-level cancer risk factors using the latest spatial modelling techniques and visualisation methods. The Atlas will be developed as an interactive digital product, freely accessible to a wide audience. The project is a collaboration between CCQ, Queensland University of Technology, The Australian Institute of Health and Welfare and the Co-operative Research Centre for Spatial Information. In addition, CCQ is partnering with the NHMRC-funded Centre of Research Excellence in Prostate Cancer Survivorship to develop a prostate-cancer specific module of the Atlas, which will include additional indicators relating to prostate cancer treatment.

In other work, we have found that improvements in cancer survival overall are continuing throughout Queensland, although people living in rural and remote areas still experience poorer survival outcomes than their urban counterparts.

We led a Queensland component of a national study that, by extracting stage information from over 15,000 cases of common cancers diagnosed in Queensland in 2011 with very high reliability, demonstrated the feasibility of extracting information about spread of disease at diagnosis from information held by cancer registries. These data have already provided critical insights into the diagnostic patterns of cancer across Australia.

A Letter of Collaboration has been signed between CCQ and the National Central Cancer Registry (China), formalising an existing research partnership between the two organisations. By sharing statistical and methodological expertise, this partnership provides an ideal mechanism to develop research projects and train postgraduate students to better understand the patterns of important cancer indicators within both countries.

Through a formal partnership with Menzies School of Health Research, we have shown that across all geographical areas in Queensland, Indigenous women had lower cervical screening participation rates, higher prevalence of high grade abnormalities and lower rates of timely clinical investigations than non-Indigenous women. This geographical analysis, funded by the Jack and Madelene Little Foundation, showed that Indigenous women in the south-east corner of the state had consistently lower cervical cancer participation rates than the state average, whereas corresponding rates were higher than average in Far North Queensland. Work is continuing to understand the reasons for these disparities, providing the information required to address this problem.



Psycho-Oncology Research Program

The Psycho-Oncology Research Program aims to identify and understand impacts on psychosocial and survivorship outcomes for people with cancer.

This information allows us to undertake applied research to improve outcomes and translate results into better cancer services and supportive care.

The Centre of Research Excellence in Prostate Cancer Survivorship (CRE), launched in 2016, aims to deliver knowledge and improvements in health services and research to help Australian men living with prostate cancer; and is being led by a team of national health experts, including researchers from Griffith University and CCQ. The CRE held its first face-to-face meeting in July 2017 as part of the Australian and New Zealand Urogenital and Prostate Cancer Trials Groups Annual Conference in Melbourne; the meeting was highly successful with Best of the Best Oral and Best of the Best Nursing/Allied Health awards being presented to two CRE researchers.

The CancerCope Study trialled an innovative online supportive care program for distressed cancer patients, aiming to reduce cancer-related distress and improve quality of life. CancerCope was a six-week interactive program providing information on stress management, relaxation exercises, managing unhelpful thoughts, problem-solving, decision-making and self-care (including exercise, sleep, fatigue and nutrition). Early results showed that this online support program was associated with great decreases in distress for those patients who more closely adhered to the program. Given the low costs and high accessibility of this online program, it has the potential to have a substantial impact on people experiencing distress after cancer. These results were accepted for publication in the Journal of Medical Internet Research.

In 2017, we completed the 10-year follow-up of participants in the ProsCan study. This landmark study recruited over 1000 men diagnosed with prostate cancer to examine their cancer experience. Analysis of the data provided up to 6 years post diagnosis concluded that medium to long term survivorship care plans for men with prostate cancer need to consider age, partner status, and social disadvantage and comorbidities, as well as urinary, sexual and bowel function, on men's quality of life and psychological outcomes.

Recently published data from the partners of our ProsCan participants revealed a substantial group of partners experience ongoing distress. Feelings of distress were lower in partners who reported better marital functioning, a lower sense of burden as a caregiver, and those who viewed their situation more positively. This work emphasises the importance of regular screening for distress in primary care and community settings to identify and help those partners who may be experiencing ongoing difficulties.

The Men and Sexual Health – Prostate Cancer (MASH-PC) Study, which began recruitment in 2016, is an ongoing international longitudinal survey that seeks to better understand the impact of prostate cancer, its treatment and how this impacts men's concerns about their sexual health, their decisions to seek support, and from whom they prefer to receive this support.

Childhood Cancer Research Program

Cancer Council Queensland manages the Australian Childhood Cancer Registry, a unique national resource providing epidemiological information to clinicians, childhood cancer patients, families and researchers, with the aim of improving outcomes for all children with cancer.

Cancer Council Queensland led the world's first successful trial of a new consensus-based classification system for monitoring stage (extent of disease) at diagnosis of childhood cancer. Based on our results, this system has now been endorsed by the Union for International Cancer Control for use globally, and has also been formally endorsed for use by population cancer registries throughout Australia. Population-based information on cancer stage is vital for understanding treatment outcomes of childhood cancer and this work will have a significant long-term impact on monitoring childhood cancer around the world. The work was supported by Cancer Australia through an initiative to strengthen national data capacity for reporting cancer stage at diagnosis.

In another initiative, we released an interactive website for publication of the latest available information on childhood cancer, enabling easy and rapid access to these data by families, clinicians and others with an interest in childhood cancer. This project has delivered a platform for increasing awareness of childhood cancer amongst governments and the community. It also provides accurate information on the burden of disease, not available from any other source, and will underpin advocacy for research to improve outcomes for children with cancer. The website is planned for release in early 2018.

In collaboration with clinical research partners, we are investigating a range of research questions of national and international interest. The characteristics of survivors of childhood cancer who then go on to develop 'therapy-related' acute myeloid leukaemia are currently being investigated. This is an uncommon disease about which little is known, and whose prognosis is poor. It is believed to be primarily brought about by chemotherapy and/or radiation therapy received for the initial cancer. This



research will help to give a clearer picture of therapy-related acute myeloid leukaemia in childhood, moving closer to possible solutions.

The ACCR is also collaborating with specialists from around Australia to answer questions of clinical relevance about the epidemiology of childhood solid tumours, with an initial focus on renal cancers, neuroblastoma and rhabdomyosarcoma. These cancers are rare with little information currently available in the scientific literature. Our results will provide much-needed information on incidence, survival (in particular, the characteristics associated with better or worse survival), secondary malignancies and relapse.

Providing access to data – Queensland Cancer Registry

The aim of the Queensland Cancer Registry (QCR) is to collect the data needed to describe the nature and extent of cancer in Queensland.

As this information is essential for the control and prevention of cancer across the state, the Registry strives to provide the data in a timely manner while upholding the highest level of quality.

Throughout 2017 the Queensland Cancer Registry continued to work on coding and validating 2015 incidence and mortality data, due for release in 2018.

2017 brought about a focus on system and process improvements that will continue to reduce the delay between cancer diagnosis and the release of state-wide incidence and mortality data. A key part of this work included the transition to using a new data capture system. This system, which is supported by the Queensland Cancer Control Analysis Team, Queensland Health, is embedded with advanced technology that allocates the thousands of notifications received by the QCR into broad categories of cancer type. This enables a much speedier work allocation for the team of clinical coders. Furthermore, 2017 saw advancements in the processes used by the clinical service providers that notify the QCR of any cancer diagnosis within Queensland. All pathology laboratories and major tertiary hospitals have since set up an electronic notifying system with the QCR. This change has not only reduced the time-lag between the providers sending the notification and the QCR receiving the notification, it also means the registry operates as a near paperless system.

Throughout the year the QCR facilitated the secure and timely access of data to approximately 50 approved research projects. The registry continued to work with the Australian Institute of Health and Welfare (AIHW) to ensure adequate governance of the Queensland data held within the Australian Cancer Database. The QCR also facilitated the inclusion of Queensland cancer data in international data sets allowing for comparisons with other countries.

The QCR continues to participate in the activities of the Australasian Association of Cancer Registries (AACR) with employees attending the 2017 annual business and scientific meeting and coding and reporting committee. This collaboration enhances streamlined practices across each state and territory registry, the New Zealand Cancer Registry and the AIHW. An example of collaborative work brought about by the AACR is the Staging, Treatment, and Recurrence project, in which QCR was involved. This project assessed the protocols that could be applied to derive cancer stage from registry data. The inclusion of staging of cancer is one of the shared priorities of the Australian cancer registries.

After many successful years at CCQ, 2017 also saw continuing negotiations and preparations for the Queensland Cancer Registry to return to Queensland Health where it will become a key part of a comprehensive state-wide cancer clinical database and information system located at Metro South Hospital and Health Service.

Advances in research giving Kristen more time

At 21, while living and working overseas, Kristen Larsen was diagnosed with stage 3c ovarian cancer. Her life devastated by a disease that takes too much.

Her journey began when she started suffering from abdominal cramps. After time in hospital and further testing, she received a phone call that changed her life forever.

“I was told to come to the hospital immediately and bring a loved one.

“I prepared for the worst case scenario – which I thought were cysts.

“When the cysts actually turned out to be cancer, my first thought was, ‘am I going to die’? It seemed strange how the word cancer automatically brings up so much emotion and heartache.

“Suddenly I was in the war of a lifetime, and to make it worse, the attacker was coming from inside me.”

After chemotherapy, and intensive surgery which included a full hysterectomy and the removal of her large bowel, Kristen was told she was cancer free.

But just one year later, she received news that the cancer had returned – this time it was incurable. She is now on a clinical trial, in the hopes that she will have more time.

“Ultimately, my life depends on the advancement of cancer research.”

Cancer Council Queensland researchers are working hard to ensure that people, like Kristen, have more time to spend with loved ones.

In 2017, more than \$10.9 million was invested into lifesaving projects to help find new ways to prevent, detect and treat cancer.

With the ongoing support and generosity of the community, more lives can be saved.



“

Suddenly I was in the war of a lifetime, and to make it worse, the attacker was coming from inside me.”

External research grants

Chief Investigator	Institution	Research title	2017 funding amount
2016 – 2017 Project Grants			
Dr Fares Al-Ejeh	QIMR Berghofer Medical Research Institute	The MEK5-ERK5 pathway in triple negative breast cancer: progression and therapy	\$100,000
Prof Lisa Chopin	Queensland University of Technology	The ghrelin receptor antisense long non-coding RNA, GHSROS, as a potential target for prostate cancer therapy	\$100,000
Prof Judith Clements	Queensland University of Technology	Targeting kallikrein proteases to improve treatment options for ovarian cancer	\$100,000
Dr Bryan Day	QIMR Berghofer Medical Research Institute	<i>The Diane and Ronald Padget Memorial Research Fund</i> Advancing a novel therapy to target brain cancer stem cells	\$100,000
Dr Eloise Dray	Queensland University of Technology	Deciphering the role of the protein phosphatase EYA4 in genomic maintenance and breast cancer avoidance	\$100,000
Dr Stacey Edwards	QIMR Berghofer Medical Research Institute	Identifying new breast cancer genes from GWAS	\$100,000
Dr Mathias Francois	The University of Queensland	SOX18-VEGF cross-regulation during angiogenesis and blood vascular development	\$100,000
Dr Kate Gartlan	QIMR Berghofer Medical Research Institute	ROR γ t inhibition as a novel therapeutic for the prevention of graft-versus-host disease after allogeneic stem cell transplantation	\$100,000
Prof Rajiv Khanna	QIMR Berghofer Medical Research Institute	Impact of immune contexture on clinical outcome of adoptive immunotherapy	\$100,000
Prof George Muscat	The University of Queensland	Elucidating the role of the nuclear hormone receptor ROR γ 1 in breast cancer	\$100,000
Dr Dominic Ng	The University of Queensland	<i>Robert Baillie Research Grant:</i> Mitotic spindle regulation by a novel Aurora A control mechanism	\$100,000
Dr Michael Piper	The University of Queensland	<i>Redlands Branch CFC Overall Winners 2015:</i> Regulation of stem cell differentiation during cerebella development and and medulloblastoma	\$100,000
Prof Mark Smyth	QIMR Berghofer Medical Research Institute	Checkpoint blockade and denosumab in the treatment of established primary and metastatic cancers	\$100,000
A/Prof Raymond Steptoe	The University of Queensland	Does lymphoma avoid immune destruction by inducing T-cell tolerance?	\$100,000
A/Prof Vicki Whitehall	QIMR Berghofer Medical Research Institute	Sessile serrated adenoma prevention in a preclinical study	\$100,000
Dr Jyotsna Batra	Queensland University of Technology	Genetic association study of miRSNPs with risk and prognosis of prostate cancer	\$100,000
Dr Lionel Hebbard	James Cook University	Clarifying the controversial role of fructose in liver cancer	\$100,000
Prof Elisabeth Isenring	Bond University	Supplemental Prophylactic Intervention for Chemotherapy-induced Nausea and Emesis (SPICE) trial	\$100,000
A/Prof Kiarash Khosrotehrani	The University of Queensland	Predictors of mortality in thin melanomas	\$100,000
Dr Graham Leggatt	The University of Queensland	Local targeting of immunomodulatory molecules on CD8 T cells in non-melanoma skin cancer	\$100,000
Prof Claire Rickard	Griffith University	Prevention of central venous catheter infection and occlusion by needleless connector design and disinfection in haematology-oncology patients	\$100,000

Chief Investigator	Institution	Research title	2017 funding amount
2016 – 2017 Project Grants			
Prof Claire Rickard	Griffith University	Prevention of central venous catheter infection and occlusion by needleless connector design and disinfection in haematology-oncology patients	\$100,000
Dr Siok-Keen Tey	QIMR Berghofer Medical Research Institute	Treatment of chronic graft-versus-host disease with regulatory T cell-directed therapy -- insights from gene-marking	\$100,000
Dr Antiopi Varelias	QIMR Berghofer Medical Research Institute	Understanding the interplay between cytokines and intestinal dysbiosis following stem cell transplantation	\$100,000
Dr James Wells	The University of Queensland	Memory CD8+ T-cell function in squamous cell carcinoma	\$100,000
Prof Alpha Yap	The University of Queensland	Down-regulation of RhoA signaling mediates HGF/MET-induced tumour progression	\$100,000

CCQ/USC Professor of cancer prevention research

Prof Michael Kimlin	University of the Sunshine Coast	\$100,000
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Senior research fellowships

Prof Sandi Hayes	Queensland University of Technology	\$71,393
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Cancer Clinical Trial Support Scheme

Total expenditure	Public and private hospitals in Queensland	\$1,269,500
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Cancer prevention



A woman with dark hair, wearing a blue polo shirt, is shown in profile, looking towards the left. She has a slight smile. The background is a blurred display of informational brochures on a shelf. A large yellow graphic shape is overlaid at the bottom of the image, containing text.

One in two Queenslanders will develop cancer before the age of 85. However, one third of all cancer cases can be prevented through healthy lifestyle choices.



We empower Queenslanders to reduce their cancer risk

One third of cancer cases are preventable through healthy lifestyle factors such as quitting smoking, being SunSmart, maintaining a healthy weight through healthy eating and physical activity, and limiting the consumption of alcohol.

In addition, early detection and cancer screening plays a critical role in cancer control. Cancer Council Queensland works closely with the Cancer Screening Unit within the Department of Health to increase participation in the three national screening programs for bowel, breast and cervical cancer.

Throughout 2017, CCQ implemented several

evidence based and resource efficient programs across Queensland, and advocated for sustainable legislative solutions to reduce the risk of cancer, both nationally and in Queensland. Our work helps discourage high-risk behaviours by informing public health policy and program development, with a focus on high-risk groups.

Our goal is to reduce the risk of preventable cancers for all Queenslanders.

Tobacco smoking is a leading cause of preventable death and disease in Queensland. Despite significant achievements in the reduction of smoking among the general population, smoking prevalence among many socioeconomically disadvantaged subgroups remains markedly higher and is a contributor to health inequalities. Addressing the high smoking

rates among these groups is a priority area for CCQ as it presents an opportunity to make further meaningful reductions in rates of smoking in Queensland.

People in disadvantaged groups are more likely to start smoking earlier, are more likely to be heavier smokers and are less likely to quit smoking than the general population. Consequently, people from these communities are more likely to die from a tobacco-related disease than the general population. Reducing the smoking prevalence among the disadvantaged not only enhances the health of this group but reduces financial stress and social deprivation.

CCQ continue to expand the Queensland Smoking in Disadvantaged Communities project by supporting community organisations such as Brisbane Recovery Services, Townsville Recovery Services, Roma House and selectability, with face to face training on the importance of supporting clients with smoking cessation as well as providing practical strategies. These organisations were provided with signage, resources and referral to Quitline programs. The project was also expanded to include CCQ lodges. All lodge and cancer support employees were trained to encourage lodge residents who smoke to join the Quit For You program at Quitline. This program enables lodge residents to receive 12 weeks of free nicotine replacement therapy as well as four Quitline support calls. In addition, the Queensland Smoking in Disadvantaged Communities Network continued to grow, connecting and informing employees in the social service sector across the state and educating them to support clients to quit smoking.



Cancer prevention programs

Our goal is to reduce the risk of preventable cancers for all Queenslanders.

Cancer Council Queensland's QUEST program continued to support organisations to create healthy environments to reduce the risk of cancer.

More than 1600 workplaces, schools, sports clubs and early childhood centres are registered to the program, and are able to download policy templates and resources. Between October and December 2017, 656 resources were downloaded. The future scope of QUEST will include online training for registrants and will expand to include cancer support information and prevention initiatives.

In 2017, we launched a new program, the Healthy Educator's Program funded by TUH Health Fund. This program delivers face to face workshops to educators in the school and early childhood setting, and focuses on all cancer prevention risk factors. The workshops are designed to equip educators with tools and resources to create healthier school environments, and provide specific information to educators on improving their overall health and wellbeing. Sixty three educators attended the first three workshops held in Brisbane and provided very positive feedback in their evaluations. Ten workshops will be delivered across the state in 2018.

As part of the Smart Shade Creation Initiative we distributed almost \$300,000 to 91 eligible community organisations state-wide. The grants provide vital funding for not-for-profit organisations who cater for children 0-18 years, to install and maintain shade structures for educational, sporting or recreational purposes. The provision of shade structures to prevent sunburn and reduce future skin cancer risk is critical in Queensland.

We continued to give Queenslanders a voice, engaging in conversations about health issues that affect all members of the community. Two Everyday Health Surveys were launched in 2017. The first, 'Financial burden of cancer treatment for carers' received 560 eligible responses and provided vital insight into the financial hardship that people diagnosed with cancer experience. A formal report was developed and sent state-wide to key stakeholders and influencers. CCQ will continue to advocate for reduced costs and better financial support for those directly and indirectly affected by cancer. The second survey, in partnership with the Heart Foundation Queensland and Asthma Australia Ltd, focussed on Smoke-Free Places in Queensland. This survey attracted 2680 respondents who provided valuable insight into the places where people are exposed to second-hand smoke and the places they would support becoming smoke-free. Results from the survey will inform joint recommendations to the State Government on additional smoke-free places to help protect the community from the harmful effects of second-hand smoke.

CCQ continuously seeks opportunities to positively influence large initiatives in Queensland. We supported the 2018 Commonwealth Games to develop a SunSmart policy for mass gatherings and contributed to the development of a SunSmart volunteer uniform. We also supported Orange Sky Laundry to install shade awnings on all their vans nationally, ensuring clients have a shaded area to sit under and access to free sunscreen.

Shade Creation grants were awarded in the following areas:

Brisbane	26	Toowoomba	8	Mackay	1
Gold Coast	5	Bundaberg	10	Townsville	9
Sunshine Coast	7	Rockhampton	14	Cairns	11

Calling for change

We speak out on behalf of the community on the issues that matter to them.

In 2017, we continued to work in collaboration with the community and all levels of government to advance cancer control through advocacy. All Queenslanders have the right to equitable health opportunities regardless of their economic, social, cultural or geographical situation. Well designed and adequately resourced cancer control systems and structures are essential to the attainment of health equity.

Most Queenslanders today are non-smokers and studies of community attitudes towards smoking have found increasingly high levels of public support for broadening restrictions on smoking, with growing awareness of the harmful effects. Throughout 2017 we advocated for several tobacco control legislative solutions to help eliminate smoking in public places including contributing to the review of Queensland's property laws. The most frequent complaint that we receive from the community is regarding smoke drift in multi-unit housing. Cancer Council Queensland will continue to advocate for the community's right to live in a smoke-free environment. Furthermore, CCQ advocated for higher education and training facilities to become smoke-free tertiary environments. This resulted in a Parliamentary Inquiry, and we will continue to be consulted in the implementation.

Evidence now shows that nearly the same number of cancer cases caused by smoking are also caused by a combination of lifestyle choices such as drinking too much alcohol, being overweight, a lack of physical activity, eating too much red and processed meat and not eating enough fruit, vegetables and dietary fibre.

Currently 65 per cent of adults and a quarter of children in Queensland are overweight or obese, increasing their risk of many chronic diseases including some cancers. In 2017, we established a working group of key stakeholders to address the issues with the Queensland Education Department's

healthy tuckshop program Smart Choices. Working alongside The Queensland Association of School Tuckshops, Heart Foundation, Nutrition Australia and The Parents and Children's Association, we are advocating for a review of Smart Choices. The program has not been evaluated since 2007 and lacks regular monitoring and compliance. School tuckshops play a critical role in providing nutritious foods and drinks for children to grow and learn, however, many tuckshops, despite the mandatory implementation of Smart Choices, continue to fill their tuckshops with junk foods, enhancing the issues of overweight and obesity among children.

Moving forward we will continue to advocate for tobacco control through a variety of strategies, we will call for an increase of shade in public places as well as a state SunSmart campaign. The team will continue to work with key stakeholders to reduce rates of overweight and obesity within Queensland and will prioritise increasing participation in bowel, breast and cervical screening for those eligible.

More broadly CCQ will also continue to advocate for reduced out-of-pocket costs for people affected by cancer, reducing regional disparities, funding for cancer research, and Aboriginal and Torres Strait Islander cancer control.

Through the combination of evidence based programs and legislation we aim to help our communities reduce their cancer risk.



OUR IMPACT

Volunteering a rewarding venture for over 15 years

When Jim and Di Whittle retired 15 years ago, they started looking for a way to give back as volunteers – and decided Cancer Council Queensland was a worthy cause.

15 years later, they are still as passionate as ever, giving their time to make a difference.

Once a week, Di welcomes customers into the Fortitude Valley store, while Jim diligently tallies funds and ensures stock is up to date, and mail orders are packed and despatched promptly.

Cancer Council Queensland retail stores offer a range of high quality sun protection products to keep people safe from the sun's damaging UV radiation.

Volunteers, like Di, help run our Retail stores, selling sun safe products to raise funds for research, prevention and support services – making Retail an invaluable part of our vision for a cancer free future.

“When we retired, we thought it would be a great time to start volunteering and give something back to the community,” Di said.

“Often people come into the store, unsure of what they want, and I really enjoy helping them find the right protective products for their lifestyle, as well as encouraging them to be SunSmart.”

Jim said volunteering and supporting cancer patients was a cause close to their hearts.

“An important part of volunteering is to provide hope for cancer patients – we thought that was something we could offer,” Jim said.

“It's a great feeling to know you're contributing to a great cause, and it's a wonderful social event too. Volunteering for fifteen years has seen us develop some life-long friendships.”

Swimwear, hats, fashionable sunglasses, a large range of sunscreens and cosmetics for any activity, as well as apparel and portable shade are available to ensure Queenslanders are protected year after year.



“

It's a great feeling to know you're contributing to a great cause."

Support



Cancer Council Lodge

“

I know our services will only grow and strengthen thanks to the generosity of Queenslanders. No one should face a cancer journey alone, which is why we're here.”

CANCER SUPPORT COORDINATOR, CANCER COUNCIL QUEENSLAND

We help Queensland families when they need it most

In 2017,
\$9.8 million
invested in
support services,
including our
accommodation
lodges.

9482 calls were
made to Cancer
Council's
13 11 20 in 2017.

793 calls to
PalAssist.



Every day, we give cancer patients and their families the information and support they need to cope with cancer

Our range of support services include telephone information and support, counselling, practical and peer support, and information resources.

Cancer Council Queensland continued to make practical and administrative changes to ensure we're here for Queenslanders from the point of diagnosis, through treatment and beyond.

CCQ's transport services aim to meet the needs of Queenslanders with cancer and their families who are experiencing hardship in accessing transport to treatment. In July, we launched Transport to Treatment in Cairns, our first home-to-treatment service utilising a CCQ vehicle and run by eight dedicated volunteer drivers. Following the success of this regional pilot, phase one of Transport to Treatment was launched in Brisbane in October 2017. 11 volunteer drivers use two short-term sponsored vehicles to provide transport to eligible clients undertaking treatment at the Royal Brisbane and Women's Hospital. The second phase of Brisbane Transport to Treatment is planned for 2018.

35 clients
766 trips
7893 km

The Cairns Transport to Treatment service supported 35 clients to travel a total of 766 trips and 7893 km.

8 clients
111 trips
2204 km

The Brisbane North service supported 8 clients travelling a total of 111 trips and 2204 km.

819 wigs
1911 turbans

Our ESA Wig and Turban service provided 819 free wigs and 1911 free turbans to Queenslanders who experienced hair loss as a result of cancer treatment. Our nine wig libraries state-wide allow local cancer patients to be provided with wig loans and turbans at no cost, for the duration of their treatment.

In 2017

Cancer Council Queensland provided support to over **11,280** people impacted by cancer with 13 11 20 responding to **9482** contacts.

Over **139,186** printed resources were distributed across the state. Over 74 per cent of these were provided to cancer care health professionals to provide information and increase awareness of CCQ's services and programs to community members.

We were proud to assist **795 Queenslanders** with financial support through our Practical Support Programs.

The Cancer Council Pro Bono Legal and Financial Service received **468** referrals from across Queensland.

To assist Queenslanders travelling to Brisbane for treatment, in 2017 we provided transport to **2572** people through our Airport Transport Service and provided **1344** trips travelling a total of **33,068** km. As part of our suite of transport services we provide transport to Queenslanders staying in CCQ accommodation lodges to support them in travelling to and from their treatment and medical appointments. These services provided over **13,000** trips in 2017.

PalAssist received **793** calls in 2017. PalAssist is a Queensland wide palliative care 24-hour accessible online and telephone service that is free for anyone who has a life limiting illness or condition, and/or their families and carers. The service is delivered by CCQ with funding from the Queensland Government.

CCQ manages face-to-face and telephone support, including referral to supportive care services and programs in regional centres and accommodation lodges. The team also conducts consumer information sessions, the Brain Tumour Support Service, volunteer-led supportive care programs (including hospital and lodge-based peer support) Cancer Connect and Community Activity Programs, along with health professional information and engagement.

29 Queenslanders attended our annual Head and Neck Cancer Forum on Saturday, July 22, marking World Head and Neck Cancer Awareness Day. The forum connected health professionals with people affected by head and neck cancer, and a panel of experts addressed long-term survivorship issues faced by this group of cancer patients.

We held **13** consumer support and information sessions around Queensland with **246** attendees.

In 2017 Cancer Council Queensland increased its engagement with Aboriginal and Torres Strait Islander Health Professionals by providing a number of information and education programs across the state. This engagement will continue and strengthen in 2018.

In 2017, a review of CCQ's c-vivor program was undertaken. The new community activity programs will increase opportunities for new volunteers, expand the range of activities within the program, and widen the range of groups available to those affected by cancer. The program will now have two streams, physical activity groups will incorporate the existing groups from c-vivor, while leisure activity groups will include activities such as book clubs, choirs, board games, and art sessions.

62 new volunteers were recruited to our Cancer Support and Information Team, resulting in a total of **251 Cancer Support volunteers** across the state. We held **26** volunteer and support group leader trainings in 2017.

Our Cancer Connect program received 106 referrals across Queensland. 93 successful matches were made with peer support volunteers, with cancer survivors providing support to others experiencing a similar diagnosis across the state.

CCQ led and promoted **11 community activity programs** across Queensland. These physical activity support groups are facilitated by volunteers with ongoing support from their regional Cancer Support Coordinators.

Cancer Counselling Service

CCQ's Cancer Counselling Service provides specialist targeted psychology and nurse counsellor interventions to help Queenslanders distressed by cancer.

In 2017, we provided individual and group interventions over the telephone and face-to-face to ensure the accessibility of our services to all Queenslanders distressed by cancer.

The Cancer Counselling Service operates to reduce the psychosocial burden of cancer on individuals and families distressed by the disease, promoting coping techniques and adjustment through the provision of evidence-based psycho-social interventions.

CCQ's half-day Introduction to Mindfulness workshops provided an alternative to our eight-week Living Mindfully courses. A total of 76 Queenslanders enrolled in six workshops across Queensland. The Learning to Relax program was launched in September. Six programs were held two in Brisbane, and one in Gympie, Gold Coast Townsville and Cairns with 48 participants in total.

Our Cancer Counselling Service now provides telephone counselling to Victorians distressed by cancer. This partnership is funded by Cancer Council Victoria with referrals to the service coming through 13 11 20.

In 2017 our Cancer Counselling Service provided support to 823 people affected by cancer, through **2102 hours** of support totalling **2397 therapy sessions**.

Accommodation Lodges

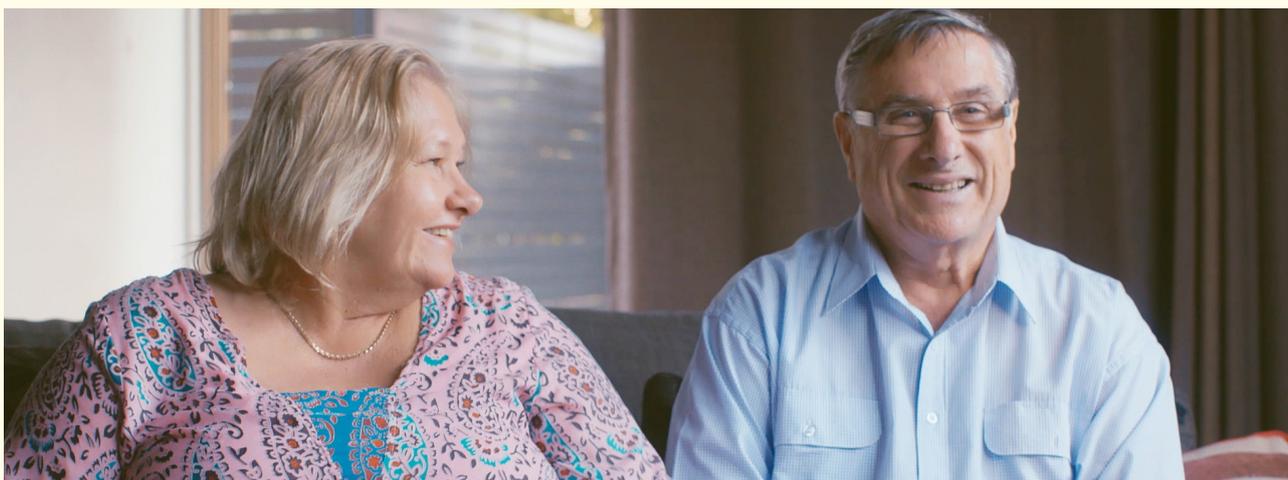
In 2017, we provided accommodation to over **4707** regional cancer patients and carers in our six CCQ lodges across the state.

Our lodges provide a home-away-from-home for regional cancer patients, facilitating access to lifesaving cancer treatment.

Each year we invest around \$1.4 million of community donations to run our lodges at little to no cost to patients, easing the financial burden that often accompanies a cancer diagnosis.

Our lodges are an important part of our mission to improve survival rates for regional Queenslanders. Guests at our lodges in Brisbane, Townsville, Cairns, Toowoomba and Rockhampton have access to support services and practical assistance, such as transport shuttles, counselling, and peer support.

Together, our lodges have the capacity to provide 100,000 bed nights of accommodation each year, with **119** self-contained rooms and recreational facilities for Queenslanders affected by cancer.



Practical support – a lifeline in a time of need

When Carl Rattray was diagnosed with a malignant sarcoma on his back in 2017, he knew it would be a long road – but nothing prepared him for what lay ahead.

Just three months later when the Roma local was staying at Cancer Council Queensland's Ellis Lodge in Brisbane, Carl's wife Linda was diagnosed with a tumour on her bowel.

Linda's diagnosis came just three days before Carl finished five weeks of radiation.

"It came as a shock. The burden of cancer when one person is diagnosed is huge, let alone when both of you are diagnosed," Carl said.

But despite all odds, both Carl and Linda are back to good health and said the support of people from CCQ got them through.

Now they're passionate about raising awareness of support services available so that other regional patients do not have to go through cancer alone.

While staying at Ellis Lodge – a home-away-from-home for regional patients who need to travel for treatment – Carl and Linda also used the transport services.

Each day, they were taken to and from the lodge, to appointments, treatments and surgeries – a small service that relieves a huge burden.

"It was such a stressful time, it consumes you," Carl said.

"But when you find organisations like Cancer Council who are so willing to help you, you can concentrate on your treatment rather than the accommodation or transport.

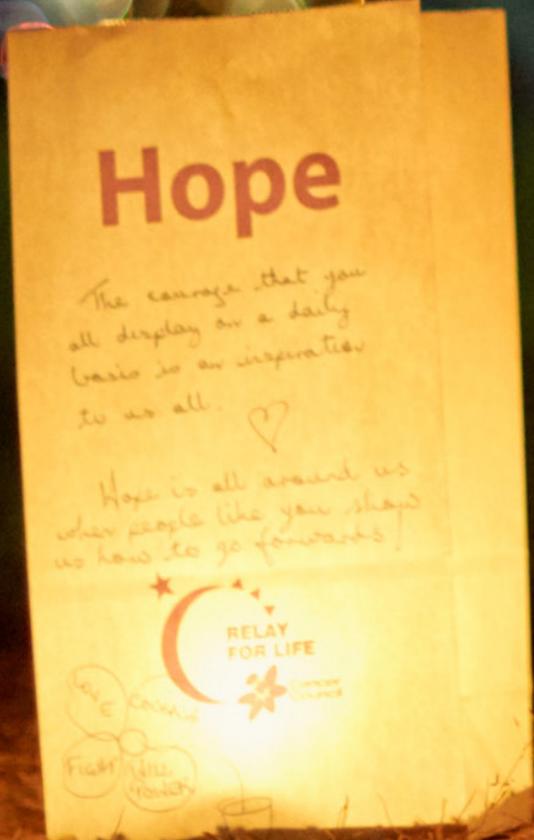
"Having people like Caroline, Anna and Bill at Ellis Lodge was an absolute blessing in so many ways, to so many people."

"It took a lot of our stresses away straight away knowing there were people that could help us," Linda added.

In 2017, more than \$9.8 million was invested into support services, including six accommodation lodges, to ensure that Queenslanders, like Carl and Linda, are supported.

"Thank you Cancer Council. Every minute, every hour, every day, you made a difference while we were affected by cancer," Linda said.

Fundraising





“

By becoming involved with Relay For Life you stand united with those affected by cancer and will change the lives of generations to come by raising critical funds for cancer research and support. ”

CAYLIE SAUNDERS, GOLD COAST RELAY FOR LIFE CHAIRPERSON



We rely on the generosity of the Queensland community to continue our life saving work

Australia's Biggest Morning Tea

Thanks to over 4300 registered hosts, an incredible \$2,215,533 was raised in 2017 from Australia's Biggest Morning Tea events held throughout Queensland homes, workplaces, community groups and clubs.

These vital funds allow CCQ to fund research, provide support services and help educate Queensland communities about preventing cancer.

Visit biggestmorningtea.com.au for more information.

CancerFREE Challenge Relay For Life

The annual CancerFREE Challenge asks Queensland's most committed fundraisers to pledge to raise at least \$10,000 throughout the year, making a difference for Queenslanders affected by cancer.

2017 saw 62 Challengers raise more than \$1 million for CCQ. Taking out the 2017 title of CancerFREE Challenge Champion was the Redlands Volunteer Branch from Brisbane. This branch of incredible volunteers raised \$105,433.

For more information on CancerFREE Challenge, call our Fundraising Support Team on **1300 65 65 85**.

Daffodil Day

A sea of yellow Daffodils filled the state for Daffodil Day 2017, raising \$957,160 to bring us closer to a cancer free future. Volunteers at over 283 sites sold merchandise and daffodils to raise funds and create hope for Queenslanders affected by cancer.

Visit daffodilday.com.au to be part of this year's Daffodil Day.

Fundraising for women's cancers

In 2017, through the support of over 1773 people, \$644,321 was raised via our Girls' Night In and Pink Ribbon fundraising campaigns.

Whether they held a night in with friends, a pink breakfast, or purchased pink merchandise, these incredible women united together to keep the women they love together longer.

Visit pinkribbon.com.au or girlsnightin.com.au for more information.

In 2017 CCQ's Relay For Life raised \$2,556,976 across 35 events.

Our purple army of Relay teams relayed around a track for 18 hours, bringing their community together to celebrate survivors and carers, remember those we have lost and fight back against cancer. Their motto; 'Cancer never stops, so neither do we!'

Continuing their reign as the highest fundraising event in Queensland, Cairns Relay For Life took the title again in 2017, raising \$217,496.

Visit relayforlife.org.au to find your nearest Relay and rally a team today!

Community fundraising

In 2017, our Community Fundraising portfolio raised \$1,396,813 from the help of the Queensland community.

Our community fundraisers went above and beyond, cutting off their ponytails, testing their comfort levels and challenging themselves to new heights. They ran marathons, baked, bowled, golfed, shook money tins in their workplaces and much more, all in the name of CCQ.

If you have an idea, or want to know how you can fundraise and help create hope and save lives phone **1300 65 65 85** or visit cancerqld.org.au/be-involved/fundraise/

OUR IMPACT



“Our family donated in the past, but until you are affected first-hand, you don’t fully realise where the funds go to,” they said.

Putting a face to the cause

Madisson (Madi) Pashley was only eight-years-old when she was diagnosed with a brain tumour in July, 2016.

The pain of a cancer diagnosis is something no child should have to face, but Madi took it all in her stride.

Throughout 13 months of difficult chemotherapy and trips back and forth from Bundaberg to Brisbane - the beautiful Madi retained her positivity and vibrancy, and eagerness to raise awareness of cancer.

Madi was the Youth Face of Bundaberg Relay For Life in 2017. Rallying alongside Madi and her parents, Druce Pashley and Lisa Denham, were their loved ones in ‘Team Madi’.

Druce and Lisa said they are appreciative of the support shown by their friends, local community and CCQ.

Sadly, Madi’s journey with cancer is not over. Her tumour is still there, remaining the same size, so she will continue to have scans every four months.

“We have hope that one day through more research a cure will be found,” her parents said.

Madi’s story reminds us why we are working every day to stop cancer. CCQ solely funds and manages the Australian Childhood Cancer Registry and advocates for new research projects into the causes, prevention and cure of childhood cancers.

The only way to ensure cancer doesn’t continue to impact the lives of children like Madi is through more funding for research and clinical trials; that is why each donation makes a difference.



Donor Development

Queenslanders supporting Queenslanders

Queensland is renowned for many things – sunshine, amazing beaches, great food, friendly people and resilience in the face of cyclones, fire and flooding. Undoubtedly though, one of the best things about Queenslanders is their generosity and willingness to support others in times of need.

In 2017, over 27,100 Queenslanders stepped up and helped us raise a remarkable \$13.9 million. By making donations small and large, becoming Breakthrough Supporters (our regular monthly donors), or including CCQ in their Will, our generous supporters helped raise essential funds towards vital research and support services throughout the state.

We shared stories of brave individuals who have survived cancer and those that are currently living with cancer, like Kristen Larsen. Kristen was diagnosed with terminal ovarian cancer at just 21 when she was on the trip of a lifetime with her older sister, Elsa. In the midst of receiving treatment, Kristen still found time to share her story in the hope that it would raise more funds to help other Queenslanders. Kristen's story inspired so many people to donate that we raised over \$720,000 through one donor appeal alone in 2017 – our highest Tax Appeal in 9 years. Thank you Kristen, and the other brave families we profiled, for sharing your stories and thank you to our

wonderful donors for your ongoing compassion and generosity.

Ensuring our great work carries on

Your Will is the ultimate reflection of your values and a profound statement about your life. When you choose to become a Lifetime Partner and leave a gift in your Will to CCQ, you are making a powerful commitment to a cancer free future. A commitment that will leave a legacy for generations to come.

Lifetime partners are vital to our ongoing work. They ensure we can make the long-term investment necessary to fund ground-breaking research, prevention and detection programs and support services for Queenslanders affected by cancer.

In 2017, CCQ received generous gifts of all sizes from over 180 of our Lifetime Partners, including the estates of Sheila Jarvis and Phyllis Craghill.

We are extremely grateful to Sheila, Phyllis and all our Lifetime Partners and their families, who share our vision of a cancer free future. On behalf of all Queenslanders who will benefit from your kindness and generosity, we thank you.

Retail

2017 saw the expansion of the Cancer Council retail network with the opening of a Bundaberg shop in August. This extra presence gives the community access to quality, affordable sun-protection products, empowering Queenslanders to reduce their cancer risk.

We continued to educate consumers about sun protection. Helping people to choose the right sunscreen product while also informing them of the correct application of sunscreen; including the correct amount of sunscreen to use, when to apply and reapply, and the importance of using other sun protection methods alongside sunscreen.

Cancer Council Retail teamed up with Australian textile design duo Bonnie and Neil to create an exclusive, limited edition swimwear collection inspired by the vibrant colours and textures of the Great Barrier Reef.

We implemented a national point of sale system, which when fully rolled out, will allow us to better understand our retail customer and their buying trends through our network of stores and online.

Cancer Council sunscreen once again held the top market share position in Australia. Through our network of stores in Queensland we sold over 1500 units of cosmetics, 2550 pairs of sunglasses, and 3100 pieces of headwear in 2017.

Shop online at cancercouncilshop.org.au





Our people





Our employees and volunteers are the heartbeat of our organisation and we value their commitment, drive and contribution towards everything we do.

Working together towards a cancer free future

At Cancer Council Queensland, we are building a high performing and highly skilled workforce through investment in our people.

At the core of everything we do are the foundation values of efficiency, innovation, partnerships, excellence and accountability, all equipping us for our one common vision of a cancer free future.

Our people – the heart of our organisation

In 2017, over 1300 volunteers worked with our employees across the state giving generously of their time and expertise to CCQ. Volunteers are involved in a diverse range of activities whether it be driving patients to and from treatment appointments, hitting the streets for Daffodil Day or assisting with office based administration. We simply could not deliver the services and support to the community that we do without our volunteers.

We continued to provide purposeful and rewarding volunteer opportunities committed to mobilising community support for the fight against cancer through the provision of rewarding and purposeful volunteer opportunities. As well as forming new roles to help empower community members to contribute their time and skills to our mission. New roles were created in the areas of Information and Support, Accommodation and Facilities, and Practical Support.

In April, we launched the 'Friends of CCQ' program. A first for CCQ, this program allows us to maintain a relationship with people who have ceased volunteering with us. Friends of CCQ also enables past volunteers to share in our future success. The program has been received positively by retiring volunteers.

We celebrated National Volunteer Week in May with the theme of 'Give Happy Live Happy'. During this special week, Hospital Based Volunteer, Val Russell-Wilson was recognised in the Queensland Volunteering Awards as a state finalist for Volunteer

of the Year. Our Hospital Based Volunteer program and four of our other volunteers were shortlisted as nominees. A huge achievement and recognition of the incredible impact CCQ volunteers make in their communities all over Queensland.

Staffed by nine newly recruited volunteers, with the support of the Practical Support Team, the Cairns Transport to Treatment program was launched in June. This vital service driving patients between their home and treatment appointments provides a very rewarding opportunity for volunteers to make a big difference to Queenslanders affected by cancer.

Providing a friendly, welcoming experience to new volunteers is one of our priorities, so in October we streamlined our volunteer recruitment process. This improvement and increased efficiency led to the immediate reduction in volunteer recruitment timeframes.

The incredible achievements of our volunteers and supporters were celebrated at the annual Thank You Celebrations in 11 locations during November and December. These celebrations not only recognise the invaluable contribution volunteers make but also the impact they have had towards CCQ's mission.

Call **1300 851 957**, email volunteer@cancerqld.org.au or visit cancerqld.org.au/volunteeroportunities for more information.

Every day, volunteers are working to improve the lives of Queenslanders affected by cancer and we thank them for their incredible contribution.



We value the diversity of thought and experience of our people and know that an inclusive culture contributes to our success.

Working side by side, our employees and volunteers are a strong and diverse workforce that reflects contemporary, multi-cultural Australia. Located throughout the state, our 205 employees are comprised of 17 per cent male and 83 per cent female. Identifying an inclusive workforce as a key strength, CCQ is committed to:

- Building an inclusive culture that values difference.
- Treating people with dignity and respect.
- Delivering programs that support a high performing culture.

To build an agile and targeted structure that will enable delivery on our strategic priorities, an organisation wide review was undertaken throughout 2017. This review aligned functions, structure, and naming conventions and enabled a cohesive approach to the delivery of services across the state.

We are committed to providing a safe and healthy working environment with continued support for wellness. Various initiatives underpinned this such as targeted information for employees, a statewide flu vaccination program, the introduction of a family work and wellness room and an Employee Assistance Program.

Safety was a primary focus, with a full review of processes and practice across all our offices, lodges and events. Evacuation teams and first aid responders across the state were trained in all aspects of first aid, including defibrillator use to support attendees at events.

Financial health is also important for our people through providing access to the best information relating to salary packaging, home loans, general financial advice, estate law and superannuation. Additionally, we continue to deliver on our commitment to create a workplace environment that provides life balance through flexible working arrangements, providing primary and secondary carers leave in addition to the Government's paid parental scheme. We also introduced Domestic and Family Violence Leave to further support our employees through difficult personal circumstances.

Learning and development played an integral role in the performance of our people. Through targeted learning and development options, both face-to-face and e-learning operated harmoniously to develop the diverse nature of skills required by volunteers and employees throughout the business.

What's next?

To ensure that CCQ is positioned as an Employer of Choice, our 2018 strategy includes:

- Multi-level leadership development.
- Mainstreaming flexibility.
- Enhanced learning and development.
- Expanded diversity and inclusion focus including a Reconciliation Action Plan.
- Continuing zero harm safety focus.
- Simplification and improved technology to support recruitment.



OUR IMPACT

Making a difference one kilometre at a time

In 2010, doctors told Jason Elliott that his wife, Charmaine, only had three days to live.

When tests identified Charmaine had Stage IV B-cell lymphoma, she was rushed to hospital for an ileostomy and bowel resection. Cancer had taken over her body to the point where she couldn't cope with the stress of surgery – her organs started failing, and she was placed in an induced coma in the Intensive Care Unit.

“Doctors told me to prepare for the outcome that my wife may not survive, and that her life support would be turned off in three days,” Jason said.

“It was an extremely difficult time – one of the hardest things was thinking about how I would tell my ten-year-old son, Jacob, that his mum may not come home and how to help him say good bye.

“On the second day Charmaine was in ICU, I signed a form allowing an experimental drug trial to be used to attempt to bring her out of the coma.”

Miraculously, Charmaine regained consciousness and she started to improve. Despite a long road of chemotherapy, radiation and a stem-cell transplant, she took it in her stride, and has now been in remission for six years.

In an effort to give back and help other families affected by this devastating disease, Jason became a volunteer driver for the Transport to Treatment program in Brisbane.

The service transports cancer patients from their homes to and from cancer treatment, improving access to treatment and reducing the burden of the disease.

“Without the care from employee and volunteers at Cancer Council Queensland, you cannot get by – we accessed so many support and information services throughout Charmaine's journey, so this is my way of giving back,” Jason said.

“As a driver I am there to help wherever I can, whether that be transportation, be a listening ear for their stories, or direct them to other support services they can access.

“I took five months leave from work to care for Charmaine, so I know how much Transport to Treatment means to patients and their families – it's one less stressor they don't have to worry about.

“I know that when people call Cancer Council for assistance, they will be looked after, and I am so proud to be a part of that.”

Thank you

Cancer Council Queensland wishes to thank our committed supporters who left a gift in their Will to Cancer Council Queensland. We appreciate and acknowledge the following high value, realised bequest donations received in 2017:

Graeme Bruce Roberts	Laina Elizabeth French	Jean Mavis Moore
John Michael Corbishley	Dorothy Jean Enoch	Jean Elizabeth Daley
Raymond Hartmann	Guido Giacomoni	Kathleen Astwood
R Padget	Jan Berenice Morris	Ethel Joyce Dent
Alice Amelia Lawrance	Elizabeth Schulz	Dorothy Enid Blatchford
Sheila Mary Jarvis	Gregory Raymond Howard	Stuart Lyn Wolfe
Hazel Myra Rakovszky	Wendy Rae Peters	Marjorie Jean Cohen
Eira Saunders	Aileen Ralph	Oetze Rondhuis
Peter Sanderson	Sylvie Cahill	Bertha Richardson McDonald
Claire Lee	Catherine McNamara	David Hilton Sunner
Yvonne Iris McCormack	D Donovan	
Bertha Richardson McDonald	Keith Burch	

Cancer Council Queensland gratefully acknowledges the outstanding contribution of the many companies, trusts, foundations and individuals that support our work.

Your contribution helps make sure that no Queenslanders face cancer alone.

2017 Corporate Supporters and Trusts/Foundation:

Dry July	King & Wood Mallesons	Star Gold Coast
Good2Give	NAB	Veracity Business Solutions
Income Tax Professionals	Queensland Rail	
JJ Richards	Schwarz Excavations Pty Ltd	

Volunteer



**Cancer
Council**

**Daffodil
Day**

Help us get closer to a cancer free future

Take action

Join our online community

Spread the word and help raise the profile of cancer in the community. Like and Share on Facebook, Tweet, upload a snap to Instagram or use LinkedIn to show your support on social media.

 @CCQld

 /cancercouncilqueensland

 @cancercouncilqld

 /cancer-council-queensland

Make a donation - invest in cancer control

Donate once or donate monthly

A tax-deductible donation will contribute to vital cancer research, support services for patients and families, and prevention and early detection.

A little goes a long way when you give regularly. It also gives us confidence to commit to long-term research projects to make lifesaving discoveries.

For more information, please call the Donor Hotline on **1300 66 39 36** or email **breakthrough@cancerqld.org.au**.

Remember us in your Will

Leaving a gift in your Will to CCQ will help us continue our lifesaving work into the future. Gifts in Wills are essential in making the long-term commitment necessary to fund research, education and support services for cancer patients and their families. Leaving a gift in your Will to CCQ is a beautiful legacy. We welcome you to become a Lifetime Partner, a committed group of like-minded individuals who have left a lasting legacy to our work.

For more information, or a confidential discussion, call **(07) 3634 5100** or email **donorrelations@cancerqld.org.au**

Host (or join) a fundraising event

Whether it's Daffodil Day, Australia's Biggest Morning Tea, Relay For Life, Do It For Cancer or Pink Ribbon fundraising, get excited and get involved with your colleagues and friends to raise funds for vital research, support services, prevention and early detection campaigns. For more information call **1300 65 65 85** or visit **cancerqld.org.au/be-involved**.

Work together

Volunteer with us

Volunteers are everyday Queenslanders who generously give their time, skills and passion to our cause. There are so many ways to volunteer your time and energy for CCQ. You may have specialist skills, be able to provide cancer-related information, support services and education programs for patients and carers or help with administration. Corporate volunteer opportunities are also available, along with positions at our fundraising events.

For more information call **1300 851 957**, email volunteer@cancerqld.org.au or visit cancerqld.org.au/volunteeropportunities

Partner with us

A corporate partnership with CCQ, whether financial or in-kind (pro-bono), can be arranged. Please contact our Corporate Partnerships team to discuss ways we can partner together to beat cancer.

For more information, visit cancerqld.org.au or email workingtogether@cancerqld.org.au.

Workplace giving

An automated payroll deduction can be set up so it's easier to give directly to CCQ – it's a simple and tax deductible way to donate. Organisations also have the opportunity to match workplace giving.

For more information, email workingtogether@cancerqld.org.au.

Prevent cancer

Buy SunSmart

A full range of sun protection merchandise is available through our retail stores located in Brisbane, Bundaberg, Gold Coast, Mackay and the Sunshine Coast, along with the Cancer Council Shop online. Buying sun protection products from CCQ will not only protect your health and safety, but also support the vital work we do for the Queensland community.

Visit cancercouncilshop.com.au.

Join the QUEST

Would you like a healthier, more productive organisation? Discover QUEST, a free online program with resources, templates, posters, tips, hints and educational materials for workplaces, schools, early childhood centres, sports clubs and local councils. One third of all cancers can be prevented through healthy lifestyle choices, so encourage your organisation to reduce their cancer risk and register for free at quest.org.au.

Speak out

Call Cancer Council's 13 11 20

For cancer information and support call Cancer Council's 13 11 20 to speak with a cancer support advisor about anything to do with cancer. We provide emotional and practical support, information and referral to our Cancer Counselling Service and other community services.

Monday – Friday, 9am – 5pm
(excluding public holidays)

*Toll-free landline call from anywhere in Queensland.

Share your story

Have you or someone you love been touched by cancer? Help us give hope to Queenslanders affected by sharing your story. Stories like yours can provide comfort and support to other Queenslanders whose lives have been touched by cancer. We would love to hear from you.

Board and committees

Cancer Council Queensland continues to adopt good governance principles that adequately and flexibly support the organisation's constantly changing environment.

Imperatives of good governance such as flexibility, accountability, compliance and risk management are represented in the development of consistent and cohesive policies, processes and internal controls for all areas of responsibility throughout the organisation.

We gratefully acknowledge the dedication and contribution of the members of CCQ's Board and Committees.

BOARD OF DIRECTORS

Mr Andrew Arkell - Chair

(appointed as Chair May 23, 2017)

Mr Roger Traves QC - Deputy Chair

(appointed as Deputy Chair May 23, 2017)

Mr Peter Dornan AM

Dr Anita Green

Professor Michael McGuckin

(resigned December 2017)

Associate Professor Paul Davidson

Mr Steve Wiltshire

Ms Vanessa Wells – Company Secretary

(resigned January 2017)

Mr David Houslip – Company Secretary

(resigned 2018)

FINANCE AUDIT AND RISK MANAGEMENT COMMITTEE

Mr Steve Wiltshire – Chair

(appointed as Chair May 23, 2017)

Mr Andrew Arkell - Deputy Chair

(appointed as Deputy Chair May 23, 2017)

Mr Roger Traves QC

Mr Robert Gregg

Ms Penny Shield (appointed November 2017)

Ms Louise Kelly (appointed November 2017)

Mrs Marian Micalizzi

Professor Jeff Dunn (resigned March 2017)

MEDICAL AND SCIENTIFIC COMMITTEE

Professor Michael McGuckin - Chair

(resigned December 2017)

Professor Sandro Porceddu - Deputy Chair

Professor Joanne Aitken

Professor Suzanne Chambers

Dr Andrew Moore (appointed August 2017)

Dr Michael Young

Professor Kwun Fong

Dr Ralph Smallhorn

Dr Andrew Hallahan (resigned June 2017)

Adjunct Associate Professor Maryanne Hargraves

(resigned June 2017)

PEOPLE AND WORKPLACE COMMITTEE

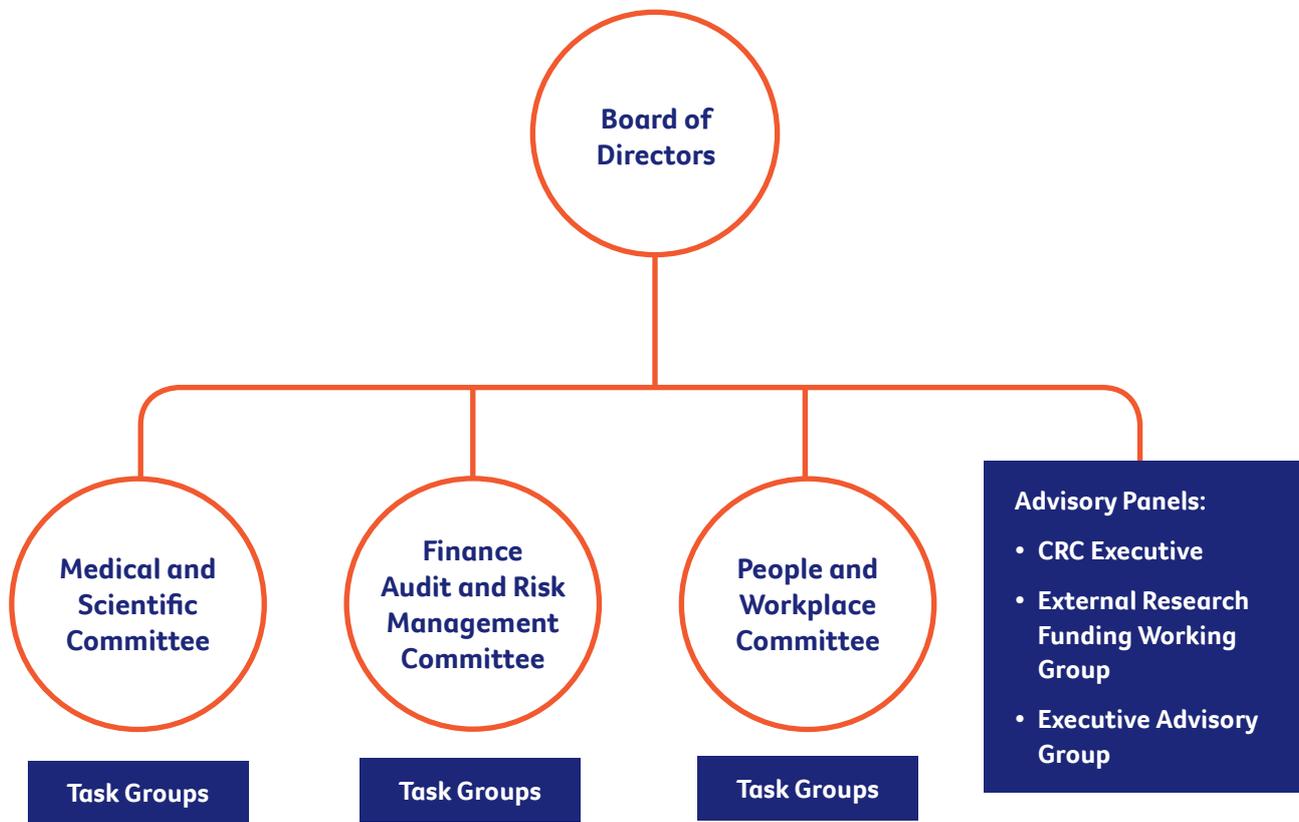
Associate Professor Paul Davidson – Chair

Professor Karen Becker – Deputy Chair

Mr Nicholas Rogers

Mr Todd Everitt

Governance structure



Finance Report

For the 12 months ended December 31 2017

Every day, we work tirelessly across every aspect of cancer, funding research, delivering prevention programs, advocating for change and providing support to those affected.

The total income for the financial year that ended December 31, 2017 was \$32,609,879. In the same period, expenditure was \$31,199,753, leaving an operating surplus of \$1,410,126.

It was pleasing to report a surplus result for 2017 despite falling income.

Income was down \$2,871,842 and expenses were down by \$2,514,033 from 2016.

Fundraising income was down by \$1,929,797 from 2016.

Fundraising was down due to lower bequests and lower income from national events (Relay For Life, Australia's Biggest Morning Tea, Daffodil Day and Girls' Night in). National events have been in decline for a number of years. A national fundraising leadership team (made up of representatives from all state Cancer Councils) is working together on a new three-year plan. The main emphasis of the plan is to arrest the decline in income and to make the events more cost effective.

The lower fundraising income was more than offset by lower fundraising costs. Fundraising costs were down \$2,118,785 from 2016. The board made the decision in June 2017 to cease investing in face to face donor development. The market for face to face regular giving had become very competitive, with attrition rates increasing to a point where the return on investment was too low for the risk being taken. The reduction in spend in this area in 2017 was \$1,072,869. A further \$1,045,916 was saved through reduced event and campaign costs.

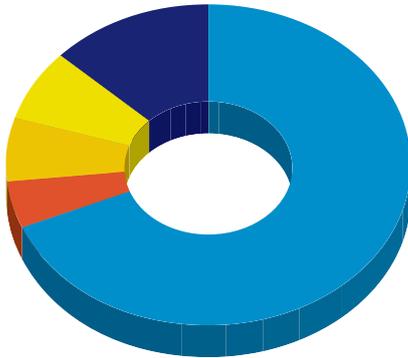
THE MAIN SOURCES OF REVENUE WERE:

	2017	2016
	\$'000	\$'000
Fundraising	22,492	24,422
Retail Revenue	1,509	1,847
Investment Income	2,177	1,557
Accommodation Lodge Income	2,345	2,174
Grants and Other Income	4,203	5,233
Total Revenue	32,725	35,234
Other Income/(Losses)	(115)	248
Total Income	32,610	35,482

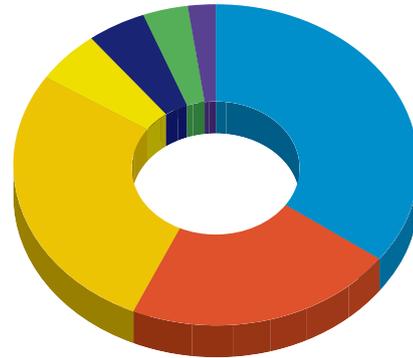
THE MAIN AREAS OF EXPENDITURE WERE:

	\$'000	\$'000
Fundraising expenses	8,616	10,735
Retail expenses	679	1,085
Corporate Services and depreciation	1,136	1,244
Accommodation Lodge Expenses	1,413	1,497
Research	10,983	10,493
Advocacy and prevention	1,637	1,389
Cancer services and support	6,735	7,271
Total Expenses	31,200	33,714
Net surplus	1,410	1,768

Revenue by source



Expenditure by area



Full financial details for the year ending December 31, 2017 have been reported in the Financial Statements on pages 6 to 33. These financial statements have been independently audited and the Auditor's Report is included in the statements.

The 2017 result reflects Cancer Council Queensland's strong commitment to best-practice cancer control in a difficult environment for fundraising. We express our sincere appreciation to all our supporters for their continuing contribution.

At the end of 2015, Cancer Council Queensland set a target to achieve a balanced budget over future years through continued investment to generate income growth and through the pursuit of operational efficiencies.

In 2017 the balanced budget was achieved, mainly through operational efficiencies. Growth in income and continued operational efficiencies needs to continue in future years in order to maintain this balanced budget and create increased opportunity to invest in increased research and cancer support services.

Employees and volunteers

CCQ benefits immensely from its dedicated and multi-skilled employees, who draw from a broad range of professional experiences that are applicable to the many duties and activities in which they are individually involved. It is a privilege to acknowledge their contribution and thank them for their continued efforts throughout the year.

The efforts of employees are enhanced by the contribution of a vast network of registered volunteers and supporters who generously commit their time to our work.

Without their contribution we would be unable to continue research and provide cancer-related services to the Queensland community.

We recognise with abiding gratitude the contribution of all of our volunteers.

I thank the members of the Finance, Audit and Risk Management Committee for 2017 – Andrew Arkell, Marian Micalizzi, Roger Traves and Robert Gregg – and our professional advisors for their wise guidance and counsel. Their knowledge and experience in matters of business and commerce is invaluable to the continued maintenance of Cancer Council Queensland's financial position.

I would also like to acknowledge and welcome the two recent additions to our team in Penny Shield, Partner in Advisory at Ernst and Young and Dr Louise Kelly, lecturer in Advertising and Digital Media, QUT who I am sure will add further invaluable insights and to particularly thank my predecessor in this role, CCQ's Chairman, Andrew Arkell, for his ongoing support of the Committee.

Steve Wiltshire

Chairman
Finance, Audit and Risk Management Committee

Statement of profit or loss and other comprehensive income

For The Year Ended December 31, 2017

	Note	2017 \$	2016 \$
Revenue			
Revenue	2	32,725,185	35,233,503
Other income/(losses)	2	(115,306)	248,218
Expenses			
Fundraising expenses	3	(8,616,020)	(10,734,806)
Retail expenses	3	(679,453)	(1,084,592)
Depreciation and amortisation expenses	3	(842,582)	(929,450)
Administration expenses	3	(293,119)	(315,149)
Partnership & Engagement	3	(1,636,832)	(1,389,544)
Community Services and Public Health expenses	3	(6,735,409)	(7,270,689)
Accommodation Lodge expenses	3	(1,412,955)	(1,496,733)
Research expenses	3	(10,983,384)	(10,492,823)
Surplus/(Deficit) before income tax expense		1,410,126	1,767,934
Income tax expense	1 (c)	-	-
Surplus/(Deficit) for the year		1,410,126	1,767,934
Other Comprehensive Income/(Deficit)			
Items that will not subsequently be reclassified to profit or loss			
Change in fair value of land and buildings		-	(576,592)
Change in fair value of financial assets		323,382	1,094,200
Net gain/(loss) on disposal of available for sale financial assets		(86,404)	(5,901)
Other Comprehensive Income for the year		236,979	511,707
Total Comprehensive Income/(Deficit)		1,647,105	2,279,641

The above Statement of Profit or Loss and Other Comprehensive Income should be read in conjunction with the accompanying notes

Statement of financial position

AS AT December 31, 2017

	Note	2017 \$	2016 \$
Current Assets			
Cash and cash equivalents	7	3,015,367	1,840,304
Trade and other receivables	8	1,568,999	1,720,350
Inventories	9	304,310	259,869
Financial assets	10	8,010,000	8,010,000
Other current assets	11	188,115	138,737
Total Current Assets		13,086,791	11,969,260
Non-current Assets			
Financial assets at fair value through other comprehensive income	10	20,836,769	19,795,684
Investment properties	12	-	-
Property, plant and equipment	13	27,023,264	27,499,246
Intangible assets	14	57,118	95,115
Total Non-current Assets		47,917,151	47,390,046
Total Assets		61,003,942	59,359,306
Current Liabilities			
Trade and other payables	15	4,116,888	4,220,319
Short-term unpaid grants	16	3,172,393	3,915,714
Provisions	17	696,874	932,561
Total Current Liabilities		7,986,155	9,068,594
Non-current Liabilities			
Long-term unpaid grants	16	1,100,000	-
Provisions	17	223,146	243,176
Total Non-current Liabilities		1,323,146	243,176
Total Liabilities		9,309,301	9,311,769
Net Assets		51,694,641	50,047,536
EQUITY			
Marylyn and John Mayo Reserve Fund	19	3,765,258	3,553,111
Reserves	19	9,657,541	9,425,471
Accumulated surplus		38,271,842	37,068,956
Total Equity		51,694,641	50,047,536

The above Statement of Financial Position should be read in conjunction with the accompanying notes

Statement of cash flows

For The Year Ended December 31, 2017

	Note	2017 \$	2016 \$
Cash flows from operating activities			
Receipts from customers and fundraising		32,600,794	33,219,131
Interest received		228,384	336,975
Dividends received		1,643,013	1,249,857
Payments to suppliers and employees		(32,090,796)	(33,931,460)
Net cash inflow/(outflow) from operating activities	24 (b)	2,381,393	874,503
Cash flows from investing activities			
Payments for property, plant and equipment		(571,164)	(1,036,454)
Proceeds from sale of property, plant and equipment		127,255	589,159
Reinvestment of dividends		(873,879)	(763,474)
Proceeds from sale of investment property		-	1,035,000
Proceeds from sale of / (payment for) other investments		111,457	(60,860)
Current Financial assets (increase)/decrease		-	(2,000,000)
Net cash inflow/(outflow) from investing activities		(1,206,330)	(2,236,629)
Net increase in cash and cash equivalents		1,175,063	(1,362,126)
Cash and cash equivalents at beginning of the year		1,840,304	3,202,430
Cash and cash equivalents at end of the year	24 (a)	3,015,367	1,840,304

The above Statement of Cash Flows should be read in conjunction with the accompanying notes

INDEPENDENT AUDITOR'S REPORT

To the members of Cancer Council Queensland

Report on the Audit of the Financial Report

Qualified opinion

We have audited the financial report of Cancer Council Queensland, which comprises the statement of financial position as at 31 December 2017, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial report, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, except for the effects of the matter described in the *Basis for qualified opinion* section of our report, the accompanying financial report of Cancer Council Queensland, is in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (i) Giving a true and fair view of the company's financial position as at 31 December 2017 and of its financial performance for the year then ended; and
- (ii) Complying with Australian Accounting Standards - Reduced Disclosure Requirements and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for qualified opinion

Fundraising revenue from general donations is a significant source of revenue for Cancer Council Queensland. The Cancer Council Queensland has determined that it is impracticable to establish control over the collection of fundraising revenue from general donations prior to entry into its financial records. Accordingly, as the evidence available to us regarding fundraising revenue from this source was limited, our audit procedures with respect to general donations had to be restricted to the amounts recorded in the financial records amounting to \$7,770,804. We therefore are unable to express an opinion whether fundraising revenue from general donations the Cancer Council Queensland recorded are complete.

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the Financial Report* section of our report. We are independent of the company in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.



Other information

The directors of the company are responsible for the other information. The other information obtained at the date of this auditor's report is information included in the company's annual report, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the directors' for the Financial Report

The directors of the company are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the ACNC Act, and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intends to liquidate the company or to cease operations, or has no realistic alternative but to do so.

The directors are responsible for overseeing the company's financial reporting process.

Auditor's responsibilities for the audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website (<http://www.auasb.gov.au/Home.aspx>) at:

http://www.auasb.gov.au/auditors_responsibilities/ar4.pdf

This description forms part of our auditor's report.

BDO Audit Pty Ltd

A J Whyte

Director

Brisbane, 22 May 2018



BRISBANE

BUNDABERG

CAIRNS

GOLD COAST

MACKAY

ROCKHAMPTON

SUNSHINE COAST

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TOWNSVILLE

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